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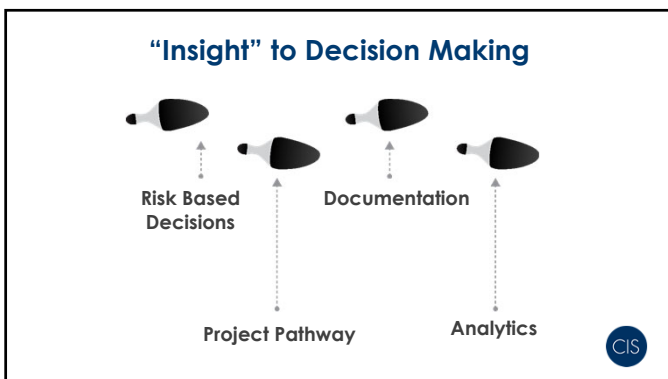
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**Insight** is an organizational wide application to assure all decisions are risk-based and decisions align with organizational and departmental objectives.




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### Benefits

1. Align risk-based decisions (considering both opportunities and threats) with organizational and departmental objectives
2. Provides a project pathway
3. Provides analytics for managing risks
4. Documents decision making and risks




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### "Insight" to Enterprise Risk Management




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**Purposes**

1. Organizational Strategic Objectives
2. Departmental Objectives
3. Decisions
4. Organizational Exposures
5. Special Events
6. Special Projects
7. Risk Management Efforts

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**Outputs**

1. Project pathway for implementing objectives and decisions
2. Analytics on how decisions align with objectives
3. Expected budget and staffing
4. Estimated amount for unknown contingencies
5. "Staff report" to city council
6. Collection of all organizational risks

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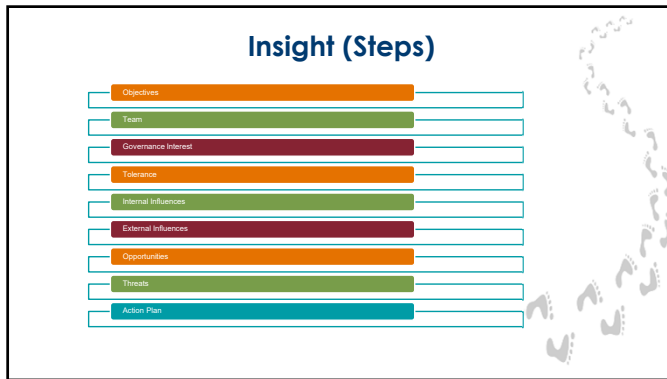
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**1 Objectives**

Insight requires all decisions and risk fulfill organizational and departmental objectives.

CIS

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**2 Team**

Teams are established to provide for better decision making.

CIS

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**Governance Appetite**

Alignment with the Governing Board is critical. Insight helps assure governing bodies interests are considered.



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**Management Tolerance**

Top management's tolerance levels influence decisions/risk within the organization.



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**Internal Influences**

Culture, shared values and norms, govern how staff behaves. Who internally will influence the decision/risk.



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**External Influences**

External pressures influence entities in meeting their objectives. Identifying external pressures influencing the decision is important.

CIS

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**Opportunities**

What good can come from this decision/risk. How can we enhance a good outcome?

CIS

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**Action Plan for Opportunities**

An action pathway is prepared to enhance opportunities.

CIS

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## 9

**Threats**

What can go wrong, what are the downsides, what are the negative outcomes?

CIS

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## 10

**Treatment Pathway**

A treatment pathway is prepared to reduce the negative outcomes of threats.

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**Timeline**

- Testing to selected members – Spring
- Available for all members – Summer

CIS

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## Member Example

- Sample decision to be made by County Commission
- Should the jail utilize telemedicine?
- Backstory: Jail has part-time nurse and contracted doctor. They recently experienced a death of inmate.



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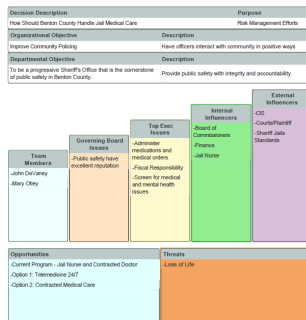
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## Medical Care in Jail



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## Medical Care in Jail

Description: How Should Benton County Handle Jail Medical Care  
 Decision Purpose: Risk Management Efforts  
 Status: Completed

Date Added: 01/29/2020 05:12:02 PM  
 Date Modified: 01/30/2020 03:40:57 PM  
 User: Admin 5485846

1 Department/Division		
Department: Sheriff	Manager Name: Sheriff Jackson	Manager Title: Sheriff
2 Objectives		
Organizational Objective	Description	
Improve Community Policing	Have officers interact with community in positive ways	
Department: Sheriff	Manager Name: Sheriff Jackson	Manager Title: Sheriff
Departmental Objective	Description	
To be a progressive Sheriff's Office that is the cornerstone of public safety in Benton County.		Provide public safety with integrity and accountability.
3 Team		
Team Member	Title	Email
John DeVaney	Captain	johnd@bentonco.org
Mary Olley	Finance Director	mary@bentonco.org



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## Medical Care in Jail

Internal Influencer	Role	Priority
Board of Commissioners	Approver	Medium
Finance	Approver	Medium
Jail Nurse	Implementer	High

External Influencer	Type	Role	Priority
CIS	Regulatory	Input (Provide Guidance)	Medium
Courts/Jailers	Social	Interest Considered (but not consulted)	Medium
Sheriff's Office Standards	Regulatory	Input (Provide Guidance)	Medium

Opportunity	Owner	Frequency	Severity	Probability
Current Program - Jail Nurse and Contracted Doctor	John DeVaney	Once in 2 years	Between \$1,000,000 and \$5,000,000	Slight ability to manage outcome
Option 1: Telemedicine 24/7	John	Once in 5 years	Between \$500,000 and \$1,000,000	Good chance to impact outcome
Option 2: Contracted Medical Care	John	Once in 10 years	Between \$100,000 and \$500,000	High ability to manage outcome

Action Plan
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## Medical Care in Jail



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## Medical Care in Jail

Decision Description: How Should Benton County Handle Jail Medical Care

Opportunity: Current Program - Jail Nurse and Contracted Doctor      Opportunity Owner: John DeVaney

Existing Strategies	Indicators	Performance Measures	Communication Plan
-Jail Nurse -Contracted Doctor Indemnified by County	-Number of procedures	-Total Medical Cost -Number of Claims	-Monthly report to management

Color Legend:

Green = Completed    Yellow = More than half complete    Orange = Less than half complete    Red = Not started



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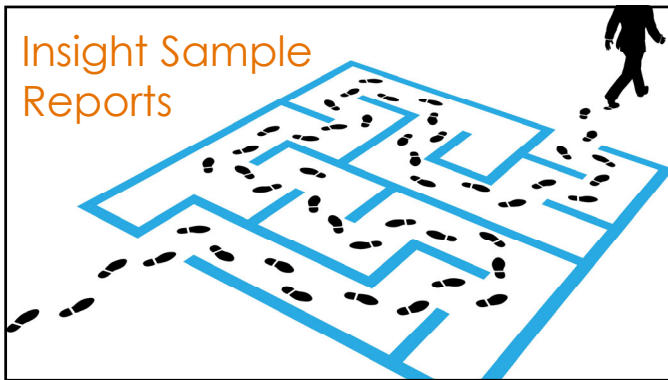
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