

“CIS Rocks! I can always depend on CIS, it’s good to know CIS has my back. The customer service is above and beyond, you have my trust!”

Gail Tally
Wallowa County



citycounty insurance services
www.cisoregon.org

The Benefits of Membership in Citycounty Insurance Services





Membership in CIS

=

excellent coverage,
unparalleled service
and great value.

Excellent coverage and unparalleled service at a great value are just some of the many benefits of belonging to the League of Oregon Cities (LOC) or to the Association of Oregon Counties (AOC). As members, Oregon's cities and counties are eligible to join **CIS (Citycounty Insurance Services)**, a public entity founded by AOC and LOC. Member owned; **CIS** is a trust that provides employee benefits, workers' compensation coverage, and property and liability coverage to member entities. Meeting the unique needs of members with financial strength and stability, **CIS** provides 98% of Oregon's cities and 78% of Oregon's counties with many benefits, programs and services.

CIS has been providing for the insurance needs of our member-owners since 1981, working to make sure that we continue to provide trustworthy results. All of the benefits listed here are programs and services offered exclusively to members of AOC and LOC.



CIS Benefits

CIS' Employee Benefits programs offer unique and valuable advantages including coverage for Medical, Dental, Vision, Life, Long Term Disability, Accidental Death & Dismemberment (AD&D) and Long Term Care Insurance. Many of the additional services noted below are offered to CIS Benefits members at no additional cost.

Resources for Employers

- Online enrollment and premium administration
- COBRA administration
- Direct billing services for retirees
- Assistance with understanding and complying with state and federal healthcare reform changes
- Education on benefit options for benefit committees and labor groups
- Training and wellness support materials

Administration of Healthcare and Dependent Care Flexible Spending Accounts

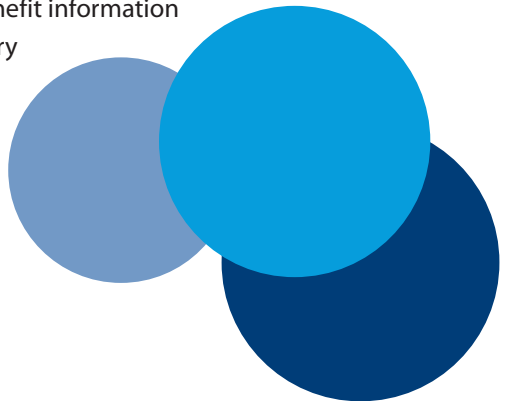
Employee Assistance Program (EAP) available 24/7

Healthy Benefits Health Risk Management and Wellness Programs

- Worksite Wellness Grants
- Health Coaching
- Tobacco Cessation program
- Healthy Eating/Lifestyle programs
- Health Risk Assessment through Regence and Kaiser

Member Portal – cisbenefits.org

- Manage enrollment and benefit information
- Comprehensive health library
- Interactive tools





CIS provides Workers' Compensation coverage with a focus on "People First". Proactive case management includes managing risks to prevent claims, early medical treatment, and safe, early return to productive work. CIS provides:

- Risk Management Strategies & Best Practices
- Return to Work Assistance
- Ergonomic Evaluations
- Job Safety Analysis
- Safety Committee Training
- Supervisory Skill Training
- Health & Wellness Support
- Competitive Pricing & Discounts for more than one CIS coverage
- Coordination with CIS Benefits for covered workers
- Claims processing by public sector professionals

Pre-Loss Legal Services

CIS' Pre-Loss Legal Services connects entities with the appropriate specialists for legal advice on issues that could turn into claims. This valuable service saves members money and time and includes:

- Dedicated Pre-Loss Legal hotline & email address
- Employment law expertise
- Law Enforcement expertise
- Human Resource expertise
- Assistance with special events coverage issues
- Certificates of Insurance
- Assistance with employee terminations
- Trainings on harassment, law enforcement and safety issues

Disability Management and Return to Work

CIS provides professional assistance to help an employee return to work quickly and safely.

- Return to Work Incentive Funds
- Individualized plans to benefit the employee and the entity
- Ergonomic Evaluation
- Disability Management Training

Property / Liability

CIS provides Property and Liability Coverage that is designed for the unique needs of public entities. Comprehensive and coordinated coverage maximizes protection of resources and aids in financial recovery from accidental losses.

Tailored to meet individual entity needs

Flexible deductible and retro options

Online Renewal

Best Practices

Property appraised every five years

Comprehensive Liability Coverage that includes:

- General Liability
- Employment Practices and Employee Benefits Liability
- Public Officials Liability
- ADA Liability
- Fair Housing Act Liability
- Law Enforcement Liability
- Ethics Complaint Defense
- Pesticide/Herbicide Property Damage
- Owned and Non-Owned or Hired Auto Liability
- Medical Malpractice (excluding hospitals)
- Limited Pollution Coverage
- Limited Consumer Protection Notification



Broad Property Coverage that includes:

- Direct Physical Property Loss
- Loss of Revenue & Rental Value
- Extra Expense Coverage
- Property in Transit
- Rented or Borrowed Equipment
- Data & Books Records Restoration/Reproduction
- Off Premises Service Interruption
- Limited Pollution Cleanup
- Earthquake & Flood (optional increased limits available)
- Crime (optional increased limits available)
- Police Dogs (if scheduled)
- Optional Boiler Machinery/Equipment Breakdown
- New cars for old ones on certain auto physical damage claims



Claims

CIS liability, property, and workers' compensation claims are administered by experienced claims personnel who understand the unique needs of public entities.

- Active Communication and Teamwork to Resolve Claims
- Accurate, Timely and Meaningful Feedback to Members
- Assistance to Help Mitigate Future Claims
- Real Time Claims on Portal with Benchmarks and Dashboards
- Emergency After-Hours Access to Claims Staff
- Claims Decisions Made with Consideration to Ongoing Affects Rather Than Just the Immediate Cost of Defending a claim.

Risk Management

CIS Risk Management Consultants work as your partner to help reduce exposure to costly claims. Reducing risk is good business for you, and keeps your employees healthy and safe.

- Knowledgeable of local government challenges
- Risk Management Consultant dedicated to each member
- Consultation for safety and loss control
- Individualized risk management plans for each entity
- Risk Exposure Assessments
- Physical Inspections
- Best Practice Evaluations
- Training Assistance
- CISRiskNet – Online Training, Onsite Training, and Risk Management Library at RiskNet.cisoregon.org

Public Safety Program

CIS Public Safety Program provides specialized expertise to law enforcement agencies and fire departments.

Law enforcement consulting to include:

- Best practices
- Risk management review and advice
- Job description review
- Assisting with claims involving law enforcement members

Law enforcement policy review

Law enforcement training

Lexipol Policy Grant Administration

Accreditation Grant Administration

Association Liaison to LOC, AOC, OACP, OSSA, OPOA and ODDA

Fire Chief training aids



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It's all about **TRUST.**

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