



citycounty insurance services
www.cisoregon.org

CIS Mission Statement:

(Adopted by CIS Board of Trustees, February 2003, amended December 2010)

CIS has an outstanding reputation based on superior member service and performance. Built on the foundation created by LOC and AOC, we have loyal and long-standing partnerships with our Members. Our Members value our role in helping them invest jointly in their long-term future, knowing that as the ultimate owners of CIS assets, unallocated surplus accrues to their benefit.

We strive to provide the best coverage/plans at the best rates and establish the standards that apply in our marketplace. We offer broad and comprehensive risk management and risk financing to all eligible entities, regardless of size or region. We are constantly adapting to the ever-changing needs of our Members. Members recognize the value of CIS's breadth of coverage and services, and they understand that their contribution to CIS is an investment in long-term protection.

We are fair in our pricing, which is based on industry conditions and driven by financing Members' anticipated losses and program expenses. We recognize and reward good loss experience; we acknowledge poor performance and set prices appropriately. We work with poorer performers, helping them to improve their loss ratios through a combination of adequate pricing and aggressive risk management. Members take responsibility for reducing their own claims in order to lower losses and minimize their annual contributions. We stand firmly on pricing that is based on sound actuarial principles, sustainability, and long-term stability.

Each Trust and line of coverage is financially viable; all have sufficient reserves.

CIS is highly valued because we are a reliable partner with our Members, providing superior risk financing and risk management services across all coverage lines in a thoroughly professional manner.

CIS Goals

- CIS offers LOC/AOC members the best coverage/plans at the best rates.
- CIS works with its Members to aggressively manage risk across all lines of coverage.
- CIS ensures that each Trust it administers is financially viable.
- CIS administers the Trusts and delivers products and services so that they are highly valued by LOC/AOC-members.

Mission Statement

To deliver TRUST-worthy results in trustworthy ways.