

New Claim Reporting E-Mail Address

We have a new email addresses for reporting Property/Liability claims: claimspl@cciservices.com.

If you generally report claims via e-mail, please begin using the new claim email addresses immediately. You can also use the claim reporting section on the CIS website (click on the Property/Liability quick link – information on Filing a Claim is on the right side of the page). *Please do not report claims directly to claim consultants.*

Claim Submission:

Property/Liability Claims: claimspl@cciservices.com

Claims Fax: 503-763-3901

Claim department changes:

We are pleased to report changes in the organization and staffing of CIS' claims unit. Jim Wright is now the Claim Manager for both Workers Compensation and Property & Liability claims. Susan Lavier is the Supervisor of the WC unit and Jim McWilliams the Supervisor of the Property/Liability unit. Susan or Jim M. should be your first contact when questions or concerns arise regarding the handling of Workers Comp or Property/Liability claims, respectively.

Contact numbers:

Susan Lavier: 800-922-2684 ext 4881 or direct at 503-763-3881.

slavier@cciservices.com

Jim McWilliams: 800-922-2684 ext 3886 or direct at 541-682-4518

jmcwilliams@cciservices.com

We have also had a couple of staff changes in the Workers' Compensation Claims Unit and an addition to staff in Property/Liability Unit. Florence Hoskinson (Flo) has joined our Property/ Liability office in Eugene as a Sr. Claims Consultant. In Workers' Comp, Michelle Mann has replaced Marie Borgwardt as a Workers' Compensation Claims Assistant in the Tigard office. Michelle will also start handling some of the Medical Only claim in the near future. Last but not least, we have Mark Jamison joining our Workers' Compensation unit as a Sr. Claims Examiner. Mark will be filling the position formerly held by Patti Snow. There will be further introductions of Mark to the Members that Mark will be assigned to.