CIS Learning Center
learn.cisoregon.org

Launching A Course

System Compatibility

- Most courses are **Flash** or **Java** based. Make sure one or both of these plugins are updated. This can be verified by going to http://browser.skillport.com or www.pluginchecker.com/. Both plugins should be enabled within the browser being used.

- All **popup blockers** and third party tool bars should be disabled.

- If using **Internet Explorer** (regardless of version):
  - Update your **security settings** and add the below URLs to your list of trusted sites:
    1. https://services.geolearning.com/*
    2. *.skillsoft.com
    3. *.skillport.com
  - Also set the **Compatibility View** option.

  Note: *The above steps are not necessary for Firefox or Chrome browsers.*

- To ensure your **course completion** is recorded when finished, make sure all elements of the course have been completed and that a passing score has been achieved. Select the "Progress & Tests" tab within the course to confirm.

Issues that cannot be resolved by using the above methods will require advanced troubleshooting.

CIS

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